



OPERATIONS AND SAFETY COMMITTEE MEETING

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

Thursday, July 30, 2020

MEETING SUMMARY

The Board of Directors Operations and Safety Committee meeting was called to order at 10:29 a.m., Thursday, July 30, 2020, via WebEx, Atlanta, Georgia.

Board Members Present

Dr. Roderick Edmond
William Floyd
Roderick Frierson
Jerry Griffin
Freda Hardage
John Pond
Rita Scott
Christopher Tomlinson*
W. Thomas Worthy

Staff Members Present

Jeffrey Parker
Rhonda Allen
Luz Borrero
Collie Greenwood
Kevin Hurley
Melissa Mullinax
Elizabeth O'Neill
Franklin Rucker
David Springstead

Also, in attendance: Shelly Peart, Connie Krisak, Robin Boyd, Debbie Frank, Kirk Talbott, Jacob Vallo, Jacqueline Holland, Lashanda Dawkins, Larry Prescott, Paula Nash, Heather Alhadeff, Gena Major and Jonathan Hunt.

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1. Approval of June 25, 2020, Operations and Safety Committee Meeting Minutes

On a motion by Ms. Hardage, seconded by Mr. Frierson, the minutes were unanimously approved by a vote of 8 to 0 with 9* members present.

2. Briefing - Quality Management System (QMS)

The Board received an update on the following:

- Why is the Quality Management System (QMS) so important: it helps coordinate and direct an organization's activities to meet customer and regulatory requirements
- Certified Management System with MARTA includes: Environmental and Asset Management System

* Christopher Tomlinson is the Executive Director of the Georgia Regional Transportation Authority (GRTA) and, therefore, is a non-voting member of the MARTA Board of Directors.

- In 2017, MARTA was the first US transit agency to receive Multi-site Certification
- In 2019, MARTA was the first transit organization in the Americas and 15th transport company globally to receive certification
- The benefits of QMS includes best practices, customer satisfaction and increased productivity
- MARTA's Department of Safety and Quality Assurance (DSQA) primary services are: Safety, Quality Assurance, and Configuration Management Services
- MARTA's DSQA QMS certification process consists of 5 phases
- MARTA's Safety Management System (SMS) focuses on risk assessment while QMS focuses on data analysis. Essentially, both are complementary management tools that contribute to the enhancement of safety.

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Adjournment

The meeting adjourned at 10:51 a.m.